

# EDGEWATER WATER & SEWER SYSTEM

NEWSLETTER // JUNE 2021

## UTILITY FEE INCREASES

Please be advised that the RDEK Board of Directors recently approved the following increases for the Edgewater Sewer System rates. Rate options were prepared and discussed with the Edgewater Utility Advisory Commission prior to Board approval. Residential customers will see the following increases:

### NEW SEWER RATES

#### Monthly Base Rates

	Residential	Valley's Edge Park RV Site
Current	\$19.00/month	\$15.00/month
Effective July 1, 2021	\$20.50/month	\$16.00/month
Effective July 1, 2022	\$22.00/month	\$17.00/month
Effective July 1, 2023	\$23.50/month	\$18.00/month

Please also be reminded of the following residential water rate increases previously approved by the Board in May, 2020:

#### WATER RATES Monthly Base Rates Consumption Rate

	Residential & Valley's Edge Park RV Site	
Current	\$22.00/month	\$0.85/m <sup>3</sup>
Effective July 1, 2021	\$25.00/month	\$0.95/m <sup>3</sup>
Effective July 1, 2022	\$28.00/month	\$1.05/m <sup>3</sup>

Other customers (apartments, commercial, etc.) will see proportional increases to their monthly rates. The water and sewer increases are warranted due to increases in operating costs and for contributions to Capital Reserves that help fund the replacement of infrastructure when it is at the end of its useful life.

## REMINDERS FOR EDGEWATER RDEK UTILITIES CUSTOMERS

### NO WIPES OR OILS IN TOILETS

The community sewer system in Edgewater is not designed to handle products like baby wipes, hand sanitizing wipes or cooking leftovers like fats, oils or grease. These items can cause blockages in the sewer collection mains and lift stations. Please be aware of this and dispose of these items in the garbage rather than the toilet.

### WATER SYSTEM LEAK DETECTION

The Edgewater water system is experiencing significant unaccounted-for consumption and the RDEK is asking for the support and assistance of community members in finding possible sources of leaks.

We are asking all Edgewater residents to be aware for puddles or wet spots on the ground that don't seem to have an obvious source, or the swishing sound of running water that doesn't have an explanation. Low flow or low pressure in your home may also be an indication of a leak on the water service.

If you encounter something of this nature, please call the RDEK Office at 250-342-0063 so we can have the situation assessed.



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[www.rdek.bc.ca](http://www.rdek.bc.ca)



### OTHER EDGEWATER UTILITY NOTES

Homeowners in Edgewater are entitled to one free turn-off and one free turn-on of their water service at the curb each year. To book a turn-off or turn-on please call the RDEK Columbia Valley office at 250-342-0063 at least two days in advance.

In the fall if you are winterizing the water system in your Edgewater residence, please ensure the water meter is drained. Water left in a meter can freeze, expand, ruin the meter, and potentially flood your home when the water is turned back on in the spring.

In order to operate a curb stop valve it has to be accessible to a water system operator. Edgewater residents are reminded to keep their curb stops accessible by not paving or landscaping over them and clearing any gravel, debris, etc. that might accumulate on top of them. Should an emergency require that the water in your home be shut off, you will be very grateful your curb stop was easily found. Please remember that residents are not to operate curb stop valves.

Utilities like water and sewer mains are frequently located in the boulevard or right-of way between the boundary of a property and the paved surface of a street. Property owners should ensure that their landscaping or construction does not cross into the public right-of-way which should always remain clear. These mains do occasionally require repair, and should the repair disturb any landscaping or other construction located in the right-of-way the utility owner is not responsible for repair or restoration.

# EDGEWATER WATER & SEWER SYSTEM

## WATER & SEWER SYSTEM INFORMATION

For more information on the Edgewater and all the RDEK water systems, the annual report is available on our website at:

[https://www.rdek.bc.ca/departments/engineering/reports/annual\\_water\\_reports](https://www.rdek.bc.ca/departments/engineering/reports/annual_water_reports)

To access the sewer reports please visit:

[https://www.rdek.bc.ca/departments/engineering/sewer\\_systems/edgewater1](https://www.rdek.bc.ca/departments/engineering/sewer_systems/edgewater1)

## RDEK ENGINEERING CONTACT INFORMATION

RDEK Operators are in Edgewater several times each week, and can be contacted at **250-342-0063**.

After hours and weekends emergency line is **250-342-5712**.

Please remember that residents are not to operate curb stop valves. Please call **250-342-0063** to arrange the turn-on or shot-off of your service.

## WATER OR SEWER SYSTEM EMERGENCIES

Should you become aware of a water or sewer system emergency (water quality, water leaks, loss of service, etc.) please call:

**The 24 hr emergency number 250-342-5712**

An operator will respond and do their best to resolve the issue. This number is for system emergencies only. For water or sewer system problems within your residence, please call a plumber.



Should you have any questions about the Edgewater Water or Sewer Systems, please contact **Brian De Paoli**, Engineering Technician at **250-489-2791** or [bdepaoli@rdek.bc.ca](mailto:bdepaoli@rdek.bc.ca)

Although watering season is over for 2020, we would like everyone to remember that there are watering restrictions in Edgewater. Having set watering hours controls costs, conserves water and creates balance in the system demand. These watering hours are in place for the benefit of your community.  
*Thank you for abiding by them.*

## WATERING TIMES

## WATERING DAYS

### Manual Sprinklers



6 – 10 AM

&



7 – 11 PM

### Automatic Sprinklers



3 – 8 AM

**EVEN NUMBER ADDRESSES** Tuesdays, Thursdays, Sundays

**ODD NUMBER ADDRESSES** Mondays, Wednesdays, Saturdays

**NO WATERING ON FRIDAYS** (to allow the system to replenish for weekend demand)